

Checking the upper and lower switches for back carriage in 2026/2027

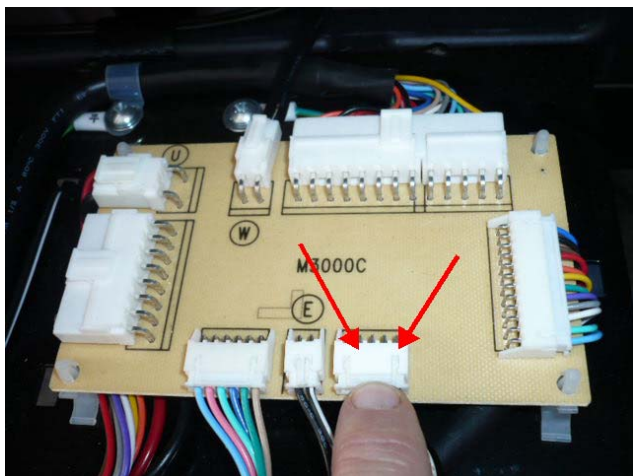
For Questions, clarification or assistance call 866-629-7626

Remove the back cover of the backrest per instructions at link: <http://www.elitemassagechairs.com/tech-support/PDF/remove-back-cover.pdf>

Locate the cover to the expansion board at the base of the backrest as shown below.

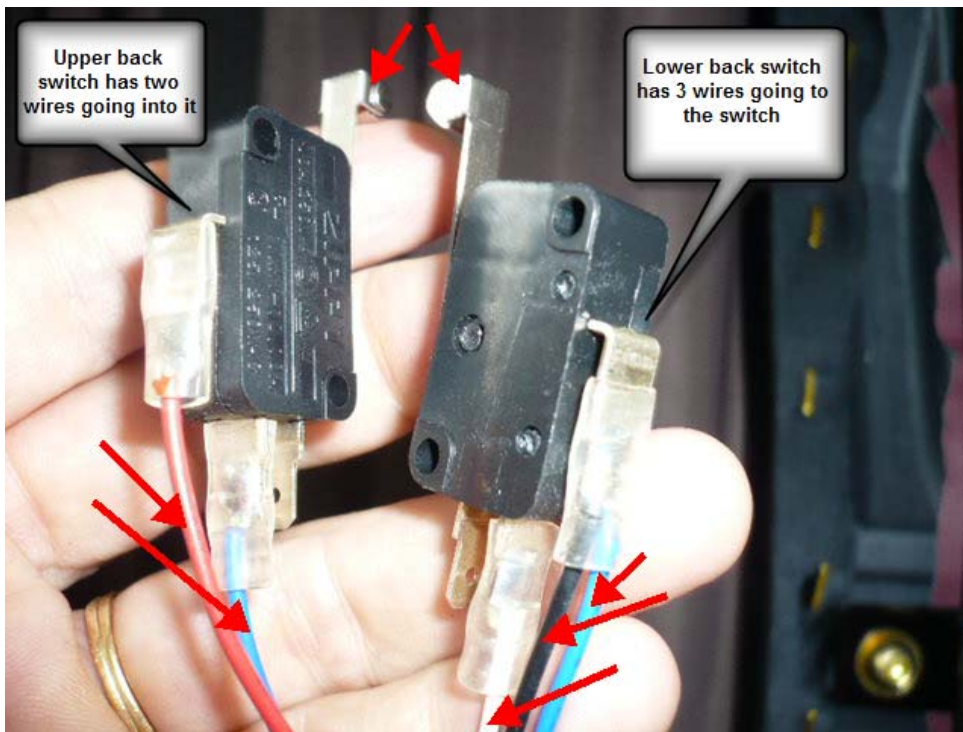


Push in on tab on outside of the cover to release cover from over expansion board. See circled tab area below:



Unplug the connector for the back sensor switches. Arrows point to it in photo below.

Plug connector from replacement switches into the expansion board where the other was just disconnected.



Hold switches in your hand. Determine which switch is for the upper stop and which is for the lower stop. See photo below:

Turn chair on. As massage mechanism moves down, press the silver lever of the switch of the lower back switch toward the black portion of the switch until it clicks and keep lever held into the switch. If the massage mechanism stops and reverses directions, the switch is good and you can release the switch lever. As the massage mechanism travels back up the drive rod, test the upper back switch the same way.

If the switch you are clicking closed does not stop the message mechanism, quickly try the other switch. If the message mechanism still does not stop and change directions, turn the chair off and phone us.

If the back massage mechanism now performs and changes directions when switches are triggered, clip zip ties holding cords of existing switches, remove nuts holding switches to side of back frame (see arrows pointing to switch locations below). Install new switches one at a time replacing existing switches with new switches in same positions. Zip tie cables back to frame and try chair.

